PERMIT REFUNDS

Permit Refunds
Refunds will be processed in the order that they are received, and the prorated amount will reflect the postmarked date, or the day dropped off in the Parking Office drop box. Due to the volume of refund requests and the impacts of COVID-19, the process will take some time to complete.

Permits can be returned by mail or via the Parking Office drop box. If returning your permit by mail, please send to P.O. Box 34065, Fullerton, CA 92834. Please include the Parking Permit Refund Form with your return.

Permit Prices
Parking permits are no longer available to purchase. Daily parking permits are available to purchase online or through permit dispensers on campus.

### Spring 2020 Refund Amount

<table>
<thead>
<tr>
<th>Return Date</th>
<th>Semester &amp; Resident</th>
<th>Off-site</th>
<th>Motorcycle</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/23 – End of Term</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>
Student Parking Permit Information

Revised Date: 3/30/2020

Description: The permit purchasing process, types of permits, and fees are described below.

Step 1: Determine Eligibility

CSUF students are eligible to purchase a **Student Semester Permit**, **Off-site Semester Permit**, **Motorcycle Permit**, or a **Daily Parking Permit**. CSUF residents are eligible to purchase a **Resident Permit**.

Step 2: Select Permit Type

**Semester Permits, Motorcycle Permits, and Daily Parking Permits:** Valid in student lots and parking structures. After 4 p.m., permit is valid in Faculty/Staff spaces in College Park. After 6 p.m., permit is valid in Lot C, and Lot A-South.

**Off-site Permit:** Valid at the EvFree Church Monday through Thursday (7:15 a.m. to 7:30 p.m.) Valid on the CSUF main campus Friday through Sunday, during Finals Week, and when classes are not in session.

**Resident Permit:** Valid in Resident Hall, Resident Hall Parking Structure, Lots A & G, West & East Campus Drive, and the Irvine Campus. After 6 p.m., permit is valid in all designated Student Parking, and Faculty/Staff Lots A South, C-West, C-East, and College Park.

Parking enforcement hours are Monday through Thursday (7 a.m. to 10 p.m.) and Friday (7 a.m. to 5 p.m.)

**Other permits include:**

**Disabled Person (DP) Parking:** Display both the DMV DP placard/plates and a valid CSUF parking permit. Permit is valid in any designated DP space, faculty/staff space, student space, Park and Pay space, or 30 minute zones.

See prices on next page.

Step 3: Purchase Permit

Purchase permits through the [online portal](https://www.parking.fullerton.edu). Have the vehicle license plate number (last 7 digits of VIN # if no plate), make, model, and color ready at time of purchase. Verify all account information is correct including mailing and email address. Print out a Temporary Parking Permit while the physical one is being mailed.
POLICIES

Permit Placement
Please ensure permits are displayed at all times with the date and time clearly visible.

Replacement Policy
Permits not received in the mail must be reported to Parking & Transportation within one week of the expiration of the temporary permit in order to receive a replacement.

If a vehicle is issued a violation for displaying a lost permit, and the permit is recovered from the vehicle during the dates/period it is valid, the individual who lost the permit will be refunded the cost of the replacement permit purchased or administrative fee paid.

Daily Exemptions
Students who forget a permit may request an exemption for the day. Call Parking & Transportation Services at (657) 278-3082 and provide a CWID, permit number, make, model, and color of the vehicle, license plate number, and the vehicle location.

After the information is verified, the vehicle will be placed on the daily “exemption list”. Please note, only two requests will be honored each month.

Reporting a Lost or Stolen Permit

- File a report at the Parking & Transportation Services Office (T-1400).
- A replacement permit will be issued at the prorated rate during that time.
- Parking permits that are declared lost or stolen are not valid.
- Vehicles displaying a lost or stolen permit will be issued a parking ticket for displaying an invalid parking permit with a fine of $350.
- If the permit is recovered by Parking & Transportation Enforcement Staff, the fees may be refunded.